IN THE ABSTRACT:

Please delete the current abstract and substitute the following therefor:

--As an apparatus which provides a high-quality service that reduces the service usage load of users, there is disclosed an information processing apparatus accessed from a communication terminal to browse images, which includes an issuing unit that assigns a session identification to a communication terminal, a storage unit that stores the session identification and the communication terminal user's personal information, a receiving unit that receives a session identification and a printing request of images, a determination unit that determines if the session identification is stored in the storage unit, a transmission unit that transmits the personal information to the communication terminal if the determination unit determines that the session identification is stored with the personal information in the storage unit, and an obtaining unit that obtains the user's personal information if the determination unit determines that the session identification is not stored in the storage unit,--